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1900+ customers and active customer communities

13M+ policies under administration

DXC Assure Claims

Meet consumer expectations and optimize processes with a flexible, scalable, and configurable claims management system.

DXC Assure Claims – Xybion MBR Integration

Release version 24.3 October 2024



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Initial Setup and Configuration

This section contains basic guidelines and preliminary advisory pertaining to the current release version of DXC Assure Claims.

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One-time settings and configuration required for DXC Assure Claims and Xybion MBR system integration includes the following steps:

 Go to Configuration Manager zone > General System Parameter Screen > Third Party Module > Xybion. Select the Use Xybion MBR Checkbox highlighted below. This will pop open an authentication window asking for the License Code. Enter the license code and save.

DXC Assure Claims Screen						
General System Parameters				G×		
				۹ 🖬		
le System ≗ Emp	oloyee 📄 Diaries / Text Field	s 🌐 Claims Module	Q Third Party Module			
360 Globalnet						
Amali						
Copart	✓					
Image Right	MBR Bank Account					
MSP Navigator		•				
ODG	MBR URL*	MBR User Name*	MBR Password*	Download Status [*]		
Premonition	\mc 1	<u></u>	8da2 b8	RTS		
Scope	Upload Status*	-				
StrataWare	PP	Xybion MBR				
Verisk	Use Xybion Document System 📵	Use Common User for Signin	Use SSO to redirect to Xybion	Document Base Url		
Viewpost	Ο					
Workflow	Document User Id	Document Password	Document Query Id	Document Root Folder Id		
Xybion						

[Fig. 1]

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Once the **Use Xybion MBR** checkbox is selected, the corresponding field of the Xybion system will be enabled. The various fields are discussed as follows:

Xybion MBR Bank Account: Select the bank account from the dropdown list. The payment imported from Xybion will be associated to the selected bank account. If the Bank Account has any owner associated to it, then, it will not be displayed in the dropdown list.

Note:

Note:

Once Xybion MBR is enabled, all the other Medical billing system, such as, BRS will get disabled automatically. That is, multiple billing system cannot work simultaneously.

> The users who do not use reserve

sub-type can create a dummy

finish configuration.

code in the reserve sub-type table,

to enter a value in this field, just to

Xybion MBR TPI Name: Enter the name Third-party interface that is to be mapped with the Xybion MBR interface.**Xybion MBR URL:** Enter the integrated URL of Xybion MBR.

Xybion MBR User Name: Enter the User Name for accessing the integrated URL of Xybion.

Xybion MBR Password: Enter the Password for accessing the integrated URL of Xybion.

Xybion Download Status: Enter the Download Status Code of Xybion. **Xybion Upload Status:** Enter the Upload Status Code of Xybion.

Xybion Upload Status: Enter the Upload Status Code of Xybion.

Please Note:

Once Use Xybion MBR field is enabled, then, following settings in the Payment Parameter Settings of the Utilities zone will be disabled:

- > Print EOB Detail On Check Stub:
- > Print Payee EOB:
- > Print EOB Description on Checks:
- Print Claimant EOB:

- Print Check Stub Detail when printing individual EOBs:
- > Print EOB Description on Checks:
- > Print EOB Desc in next line:
- 2. Assure Claims now supports the mapping of multiple payment types. That is, more than one payment type code can be imported from Xybion MBR. In order to map the Xybion pay type code with the application's code, follow the steps mentioned below:
 - a. Go to Utilities -> Third Party Interface under the Managers section to get redirected to the Add Thirdparty Interface screen. The third-party interface name entered in the General System Parameter Setup will be displayed as shown below:

DXC Assure Claims Screen

Add Third Party Interface RMA-Third Party Code Mapping	
Available Third Party Interface(s)	
Third Party Interface Name	
Third Party Interface Name	
XYBION DOCUMENT TYPE SETUP	Đ
Xybion Xybion	Ð
[Fig. 2]	

The sign corresponding to every Third-party Interface Name enables Table Mapping. Select the same to pop open the mapping window.

	DXC Assure Clair	ns Screen	
Add Third Party Interface RMA-Third Party Code Ma Available Third Party Interface(s)	Mozilla Firefox Mozilla Firefox	– □ × Manager/ProcessCodeMa ••• ♡☆ 🖆	
Third Party Interface Name	Xybion Table Name Riskmaster Table Name	AB Overtime ~	
	Third Party Table Name Xybion Pay Codes Xybion Pay Codes	RMA Table Name Transaction Type Reserve SubType	



- b. Select the table name of Xybion that is to be mapped with the table of the DXC Assure Claims, typically Transaction Type and Reserve Sub-type tables, from the dropdown list of the corresponding fields. In this case, the third-party code is "Xybion Pay Codes" The mapping will be displayed in the table below.
- **c.** Once the Xybion and Assure Claims tables are mapped, go to RMA-Third Party Code Mapping tab to map the respective codes with each other. The various fields in this screen are mentioned below:
 - > Third Party Interface Name: Select one third-party interface code from the dropdown list.
 - Select Third Party Code Table: Select the Third party code table, Xybion Pay Codes, that is to be mapped with the Assure Claims code table.
 - Select Riskmaster Code Table: Select the corresponding Assure Claims code table in this field.
 - Third Party Codes: The corresponding code of the selected third party table will be listed in this field. Select the code that is to be mapped with the code of the application.
 - > **Riskmaster Codes:** Select the corresponding application code in this field.

DXC Assure	Clai	ims	Scre	en
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Add Third Party Interface RMA-Third Party Code Mapping	
Third Party Interface Code Mapping	
Third Party Interface Name	Xybion 🗸
Third Party Interface Code Mapping	
Select Third Party Code Table	Xybion Pay Codes 🗸
Select Riskmaster Code Table	Transaction Type 🗸
Third Party Codes	~
Riskmaster Codes	Adjusting Intelligence - Al 🗸
Note: If any Third Party Code is not mapped with Riskmaster Code then Default value of Riskmaster Code will be u	sed.
Third Party Codes	Riskmaster Codes
2 Expense	ABI Auto Bodily Injury
1 Medical	HB Hospital Bill



Once the mapping is done, the corresponding Pay Type Code Bill will be imported to DXC Assure Claims and the transaction will be created with the mapped Transaction Type and Reserve Subtype. For instance, as per the mapping done above, the Auto Bodily Injury details will be imported in the Expense code.

- **3.** Once the Xybion MBR Billing system is enabled, create an Authentication Code. In order to generate Authentication Token in DXC Assure Claims follow the steps below:
 - a. Go to Utilities -> Tokens under General Parameters. On the Audience tab, click on + icon to create a new Audience.

Token Data					
Audience	Add Audience			×	
Note: Audience will be co	D				
Ē	Audience Info:				
	Name *	Origin *	For RM DataCollection		
ANN	Validity Period:				
🖍 💼 🛛 CSS	Lifetime	Days	Hours		
🖍 🏛 🛛 jdh					
🖍 🏛 🛛 gmail	Minutes				
🖍 💼 🛛 test					
🖍 🏛 🛛 gmail.co					
🖍 💼 🛛 test1					
🖍 💼 testing	1 HOMED	10146			

DXC Assure Claims Screen

[Fig. 5]

b. Provide all the mandatory field values in the grid above. Enter the Origin field. Field Name should contain a unique name for every user. Click on the Save button. The "Token" generated will be displayed as shown below:

Token Data								
Audience	Audience							
Note: Au	udience will be common across DSNs.							
+								
	Name	Origin	For RM DataCollection	Lifetime	Active			
1	sc	wsxs.com	false	1000041d 16h 10m	true			
/	ANN	CSC.COM	false	1000041d 16h 10m	true			
/	css	dd.com	false	1000041d 16h 10m	true			
1	jdh	cc.coim	false	1000041d 16h 10m	true			
/	gmail	http://www.gmail.com	false	Lifetime	true			
1	test test	gmail.com	false	Lifetime	true			
/	gmail.com	gmail.com	false	Lifetime	true			
/ 1	test1	test	false	0d 0h 2m	true			
1	testing	testing	false	0d 0h 3m	true			
1	xybion	xybion	false	Lifetime	true			

DXC Assure Claims Screen

1 m m 1	•	~
	σ	61
	12.	UI.
	0.	

a. Now, go to the Token tab and click on the '+' sign to create a token for the user which the payments are to be imported from Xybion MBR. Irrespective of the logged in user, the payments will be imported from Xybion in the name of the user created here.

DXC Assure Claims Screen

Token Data		
Audience Token	Add Token	
User Name CSC msoni21	Note : User must be a valid Security Management System user. User Name • Password • Audience Name •	A OUKVYOL CJABGOUSUZITALIJI

[Fig. 7]

b. Enter the relevant details and save. The created token will be displayed as shown below:

DXC Assure Claims Screen

n Data							
Audience Token							
-							
	User Name	Audience Name	Validity Period	Active	Token		
†	csc	Aditi	Infinite	true	eyJ0eXAiOiJKV1QiLCJhbGciOiJSUzI1NiJ9	^	
†	nsoni21	xybion	Infinite	true	eyJ0eXAiOiJKV1QiLCJhbGciOiJSUzI1NiJ9		
				1		-	
	n Data ence To	n Data ence Token User Name Csc Ssc Ssc Ssc Ssc Ssc Ssc Ssc Ssc Ssc S	n Data ence Token User Name Audience Name Second Addi Second Addi Second Addi Second Addi	n Data ence Token User Name Audience Name Validity Period Solution Sol	Token • Token • Var Name Audience Name Validity Period Active • Cos Addit Infinite true • Infinite true true • Noni21 xybion Infinite true	n Data ence Token Second Addino Name Validity Period Active Token Second Addin Infinite true ery0exAiOJKV10JLCJhbGci0JSU211NJ9 Second Addin Infinite true ery0exAiOJKV10JLCJhbGci0JSU211NJ9 Second Addin Infinite true true ery0exAiOJKV10JLCJhbGci0JSU211NJ9	





Xybion billing via DXC Assure Claims

This section is a compilation of the essential requirement pertaining to the DXC Assure Claims App Launcher.

DXC Assure Claims | Release: v.24.3 | October 2024

Once the initial setup is completed fully, the data is imported from Xybion with the EOBs. The necessary steps are discussed as follows:

 Schedule task from Utilities zone to import medical bills as Explanation of Benefits (EOBs) and payments from Xybion MBR system. In order to execute the job, go to Configuration Manager (zone) > Claim Scheduler (screen) > Scheduler (tab) > Select MBR as task type.

Note:

The Task Type drop down will not have MBR option unless the setting is enabled in General System Parameter Settings in the Configuration Manager zone. 9

DXC Assure Claims Screen

Claim Scheduler >					C ×
🚦 Dashboard	🗏 Jobs	C ⁺ Scheduler			
					9
Job Detall					
Job Details					
Task Type		Task Name	Sub Task Name	Run Immediately	
None		•			
HR_Interface					
MBR					
MMSEA					
PAYMENT EXTRACT					
PositivePay					Next
PUS					
Reserve Balance					



Important Note:

- > EOB will not be printed for the transaction if it is moved using Move Transaction function.
- Payments will get imported in USD only, irrespective of the currency of Claim/Base/Policy. Similarly, if the transaction is exceeding the payment limit, then, the payment will be imported with the status marked as **Hold**.
- 2. On the next screen provide Date and Time for running the job.
- 3. Click on Save button. The scheduled job will be visible in View scheduled tasks screen.
- 4. User can view the complete process by clicking on the Job State as well. A screen will open. All the validations that can occur at DXC Assure Claims level which are described in online section will be captured in these logs.

Important Note:

- The Schedule a Task screen includes an additional Allow Duplicate Payments checkbox. If this setting is checked than the duplicate payments will also get saved.
- > The duplicity of the payments will be based on the criteria fixed on the Payment Parameter Setup.
- On the other hand, if the checkbox is not checked, then, the duplicate payments will not be processed.

aim Scheduler				
Bashboard		Jobs C Schedu	🗱 jobfiles_20240402065009.zip (evaluation copy) -	
Aborted Completed	0 701	Filter by column name	File Commands Tools Favorites Options Help Add Extract To Test View Delete Find Wizard Info	
Completed With Error	226		1 📷 jobfiles_20240402065009.zip - ZIP archive, unpacked size 20,977,593 bytes	
Running		Job Name	Name Size Packed Type Modified CRC32	
Task List Total Jobs Executed	0 927	MBR-OP-758-Import MBR-OP-757-Import MBR-OP-756-Import MBR-OP-755-Import	Pipe_20MB_20240402065009.txt 20,977,106 5,828,688 Text Document 4/2/2024 6:50 AM B492B8C2 Ip processlog_20240402065011.csv 226 160 Microsoft Excel Comma 4/2/2024 6:50 AM 6AF09010 Ip validationerrors_20240402065011.csv 261 185 Microsoft Excel Comma 4/2/2024 6:50 AM 77A4457A	
		MBR-OP-754-Import MBR-OP-753-Import MBR-OP-752-Import MBR-OP-752-Import Workers' Compensation		
		HR_Interface-OP-751-E HR_Interface-OP-747-E HR_Interface-OP-745-E MBR-OP-744-Import		
		C	Total 3 files, 20,977,593 bytes	

DXC Assure Claims Screen

[Fig. 10]

11



Verifying the Bill created by Xybion MBR

This section is a compilation of the essential requirement pertaining to the DXC Assure Claims App Launcher.

DXC Assure Claims | Release: v.24.3 | October 2024

Once the medical billing is completed at Xybion MBR, then, the data is sent back to DXC Assure Claims system. The payment will be displayed in the Transaction screen like any other payment with the **Check Status** field marked with appropriate Status.

In order to view the Medical bill in DXC Assure Claims, follow the steps mentioned below:

Go to the concerned **Claims > Financials/Reserves > Transaction History** and select the particular transaction imported to Xybion MBR. The payment details will be populated on the Transaction window. The imported Split Details can be viewed in the Funds Split Details window **[Fig. 11]**.

Important Note:

All the validations applied in payment creation will be applicable while importing the payment.

For instance, the payment cannot be created if the exchange rate is not fixed. In such a case, if the payment is imported from Xybion MBR, then, an error message will be received, and the payment will not be imported.

vent (EV2019013820 * 12/01/2019) / GC (WC20191125006) / Financials/Reserves / Transaction (0015758)						
Funds Split Detail				x		
Transaction			~	× •		
Transaction Type •	Reserve Type •	Reserve Balance:		^		
070 Hospital Bill	M Medical 🔹	(\$246.10)				
Paid:	Amount: *	Eligible Benefit Amount:	Ineligible Benefit Amount:	Invoice		
\$445.00	USD \$198.90	USD \$0.00	USD \$0.00	Unit		
GL Account:	From:	To:	Number of Services Day(s):			
	MM/dd/yyyy	MM/dd/yyyy	0			
Days Calculation Method:	Invoiced By:	Invoice Number:	Invoice Currency:			
			USD United Statesjen-US			
Invoice Amount:	Invoice Date:	P.O. Number:	Remarks:	~		
USD \$0.00	MM/dd/yyyy					
Additional Comments:						
	17					

[Fig. 11]

Additionally, the EOB and Checks of the particular payment imported from Xybion MBR can be downloaded from the Transaction window with the help of Print Check and EOB option under the \square icon in the Toolbar **[Fig. 12]**.

DXC Assure Claims Screen

E	Event (EV2019013820 * 1201/2019) / GC (WC20191125006) / Financially/Reserves / Transaction (0015756)									< 🖒 🗡		
	Funds [WC20191125006 * DDS Client *]											
Transaction			Print Check Print EOB							~		
Transaction Detail				Print Summa	ary k						~	
Transaction Details for Funds			Enhanced Notes Copy Transaction							0		
		Transaction Type	Reserve Type	Amount	EDI Medical	History		To Date	Discounted Transaction	GL Account	Inv. Number	Invoice
	1 🗇	Hospital Bill	Medical	\$198.90								Unit 着
	Currency Type: USD Total : \$198.90											
	15:- 401											

[Fig. 12]

To print the Check, select the icon followed by **Print Check** option. This will pop open the window with the check details. Select the Print Check button from the toolbar and the check to be printed. The PDF file of the concerned check will be downloaded.

DXC Assure Claims Screen

F	Print Single Check		×	
Ŀ	.	Checks And EOB Reports		
				~
Tr	123	The Following Check and EOB reports are attached with this check Batch:		^
	Distribution Type	CHECKS EOB Report For Claim Number: 76		Invoice
				Unit +



Similarly, to download the EOB of the payment, select **Print EOB** to open the **Explanation of Benefits Report** window. Click on the **EOB Report** link and the EOB will be downloaded in PDF format **[Fig. 15]**.

DXC Assure Claims Screen

Event (EV2019013620 * 12/01/2019) / GC (WC20191125006) / Financials/Reserves / Transaction (0015758)				
Funds [WC20191125006 * DDS Client *]				
+ C C L C C C C C C C C C C C C C C C C	Explanation of Benefits Reports × EOB reports attached with this payment: EOB Report	^		

[Fig. 14]



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About DXC Technology

DXC Technology (NYSE: DXC) helps global companies run their mission-critical systems and operations while modernizing IT, optimizing data architectures, and ensuring security and scalability across public, private and hybrid clouds. The world's largest companies and public sector organizations trust DXC to deploy services to drive new levels of performance, competitiveness, and customer experience across their IT estates. Learn more about how we deliver excellence for our customers and colleagues at <u>DXC.com</u>.

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